

Product Aftercare

Brackenwood offer high quality products and a comprehensive and extensive range of Guarantees. To ensure the Guarantees are maintained for the duration of the Guarantee period it is essential that good housekeeping and basic maintenance procedures are carried out by the customer. Below are highlighted those requirements to ensure these Guarantees are not compromised.

Locks and Hinges

Twice a year apply a silicone spray into all the locks and hinges and any metal contact surfaces around your windows and doors. Please wipe away any excess spray with a clean cloth.

PVCu Frames

Clean regularly with warm soapy water and a soft non-abrasive cloth. It is not advisable to use abrasive cleaners (i.e. as used for acrylic baths). See "General" section if you have purchased a painted product.

Furniture

Handles, letterplates and door knockers should be cleaned using warm soapy water.

Polycarbonate Conservatory Roofs

Clean regularly with warm soapy water and a soft non-abrasive cloth. The polycarbonate conservatory roof is not designed to take the weight of a person. If the roof is difficult to access, safe cleaning is best left to a specialist cleaning firm.

Glass

Glass should be cleaned with a proprietary glass cleaning liquid or soapy clean water. Care should be taken when cleaning leaded lights or stained glass areas.

Remember, after buying your house, having your windows, doors or a conservatory installed could be your next biggest investment. Please ensure the proper maintenance is carried out on a regular basis.

